

MARCH 2026

OWNER SERVICES NEWSLETTER

FROM FIRST CHAIR TO SPRING AIR!

As we wrap up March and begin to close out another incredible ski season, we want to thank you for being such an important part of it. This winter brought memorable conditions, great events, and so many opportunities to connect. We truly appreciate the time you spent with us both on and off the mountain.

While there are still a few turns left to be had, we're also looking ahead to the change of seasons and all that comes with it. Warmer days, fresh mountain air, golf, hiking, and new experiences are just around the corner, and we're excited to continue welcoming you through it all.

Thank you for your continued partnership and for being part of our community. We look forward to seeing you this spring and beyond!

- Joelle Varnum & Autumn Abraham
The Sunday River Owner Services Team



SPRING OPERATIONS SCHEDULE SUNDAYRIVER.COM/SPRING

As you make your plans for spring in the mountains, here are the details you'll want to keep in mind. Please note that lift and terrain availability is subject to change based on weather conditions and other factors.



Bust 'N' Burn
April 3-5

**Boyne Forever
Foundation Day**
April 4

Easter Egg Hunt
April 5

Easter Brunch
April 5

Great Tailgate
April 19



**BOOK TIME TO
MEET WITH
OS**



Update Your Contact Info!



Keeping your email, phone number, and mailing address up to date helps ensure you don't miss important updates, reservation details, rental income notifications, and owner communications.

If anything has changed (or if you're not sure what we have on file), we encourage you to take a moment to complete our [Contact Information Update Form](#). It's quick, easy, and helps us stay connected with you throughout the year.

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TEAM MEMBER HIGHLIGHT



Meet Jenn Walsh! Originally from Massachusetts, Jenn made the move to Maine in 2004 and has been part of the Sunday River team for 11 seasons. She got her start in Condos at Brookside II and has since brought her experience and positive energy to all three of our lodging properties. Jenn’s well-rounded background and familiarity across properties make her an invaluable part of the team. Whether supporting operations or connecting with guests and owners, she brings a thoughtful and dependable approach to her work. Outside of work, Jenn loves traveling with her family and spending time with her dog, making the most of her time off exploring new places together. Be sure to say hello when you see Jenn around the properties!

UPCOMING OWNER EVENTS



Join the Owner Services team for the final gatherings of the winter season. Enjoy relaxed wine-and-cheese moments, connect with our team, and unwind before we transition into warmer days.

Grand Summit | 4:00–6:00 PM | Saturday, April 11th

Jordan | 4:00–6:00 PM | Saturday, April 18th

Stay tuned for the summer events schedule—coming soon.

VIRTUAL LEARNING OPPORTUNITIES



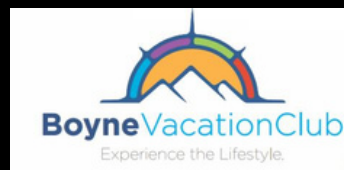
Join us for a virtual learning session designed to help you get the most out of your ownership!

OWNER RELATIONS PORTAL:

Learn how to book and manage owner reservations, view rental income statements and rental activity, and more!

OWNER PORTAL BASICS:

Wednesday, April 22nd - 10:00AM
Wednesday, April 29th - 2:00PM



As a rental management participant at Sunday River, you’re eligible for Boyne Vacation Club, an exchange program that unlocks access to 2,200+ resorts in 75 countries around the globe.

SCAN ME! >>>



.....Ready to learn more?

BVC INFO SESSION:

Tuesday, April 21st - 1:00PM
Saturday, April 25th - 11:00AM

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IN ROOM MAINTENANCE REQUESTS



[REQUEST FORM](#)

As we transition out of the busy winter season, it's a great opportunity to submit any maintenance requests you've noticed in your unit. Getting on our list now helps us plan ahead and keeps your unit in top shape for the seasons to come. If you've noticed anything that needs attention, we encourage you to submit a maintenance request, our team is here to help keep everything looking and functioning at its best!

OWNER USE DATES

[BOOK NOW](#)



Looking ahead to your next stay? Now is a great time to start planning your upcoming owner use dates! Reservations can be made online through the Owner Portal, where you can view real-time availability, book new stays, and even modify or cancel existing reservations as needed. With demand already building, especially for peak winter weeks, we encourage you to book early to secure your preferred dates. We're also excited to share that calendars extending through 2029 will be available soon, making it even easier to plan ahead for holidays, traditions, and group trips. We're already seeing groups book for next winter, so don't wait to lock in your time! As a reminder, if you do not have an owner reservation in place (and have not received a confirmation email) those dates remain available in the rental program. Once booked by a guest, we may not be able to recover that time, so be sure to reserve early to avoid missing out!

RENTAL INCOME: PAYMENT OPTIONS

Did you know? You have several choices for receiving your rental income payments! Rental income can either be applied directly to your HOA dues and property tax accounts, or we can deposit the funds directly into your bank account. There's no need to wait for a paper check to arrive in the mail. Contact Owner Services today to discover your options!

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