

FEBRUARY 2026

# OWNER SERVICES NEWSLETTER

## MANY MORE SKI DAYS AHEAD!

As we close out February, we wanted to thank you for an incredible month and are excited to share what's ahead for the remaining days of the winter season!

It's been a wonderful month filled with winter owner events, great skiing, and meaningful connections. We truly enjoyed seeing so many of you and appreciate the time you spent with us at our Owner events.

While February may be coming to an end, there are still fantastic ski days ahead and many owner events in the month of March. We look forward to enjoying the remainder of the season together and continuing to support you in every way we can. Thank you for your continued partnership! See you at the hotels!

- Joelle Varnum & Autumn Abraham

The Sunday River Owner Services Team



## FOOD & BEVERAGE UPDATES

### APRES AT THE IGLU WITH A CABIN CAT!

Take a ride in our PistenBully Cabin Cat from the Jordan, and experience après at the Iglu. Enjoy drinks, sweets, and music as a prelude to dinner. Complete with an indoor ice bar, outdoor seating by the fireplace, and an unparalleled ambiance, this intimate experience has something for everyone to enjoy.



[Learn more and grab your spot!](#)



## BOOK TIME TO MEET WITH US



TO MAKE CONNECTING WITH OWNER SERVICES EVEN EASIER, WE ARE EXCITED TO INTRODUCE A NEW APPOINTMENT BOOKING OPTION. OWNERS CAN NOW SCHEDULE 30-MINUTE APPOINTMENTS BY PHONE, VIRTUAL MEETING, OR IN PERSON, MAKING IT SIMPLE TO CONNECT WITH OUR TEAM WHEN IT WORKS BEST FOR YOU!

**NEW!**



APPOINTMENTS ARE AVAILABLE TUES-SAT AND ARE A GREAT TIME TO REVIEW UPCOMING RESERVATIONS, ASK QUESTIONS ABOUT YOUR ACCOUNT, EXPLORE EXCHANGE PROGRAMS, OR GET HELP NAVIGATING THE OWNER PORTAL. WHETHER YOU'RE PLANNING AN UPCOMING STAY OR JUST WANT A QUICK CHECK-IN, OUR TEAM IS HAPPY TO HELP.

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## TEAM MEMBER HIGHLIGHT



Meet Kirsty Murphy! This year, Kirsty celebrates 30 years with the resort! With experience in nine different roles, from Front Desk to Real Estate and Maintenance, she brings a well-rounded perspective to her work. For the past six years, she has served as Summit Executive Housekeeping Manager, and now oversees housekeeping across all three lodging properties. Passionate about hospitality, Kirsty takes pride in creating peak moments for your celebrations and ensuring the highest standards of cleanliness and care. She looks forward to meeting you at the hotels!



## WINTER OWNER EVENTS

Join the Owner Services team for a warm welcome during your winter stay! We're hosting casual, owner-focused gatherings at both hotels, stop by to say hello, ask questions, or simply relax and enjoy a treat.

**Fridays** | Jordan – Warm Welcome | 5:00–7:00 PM

**Mar. 13<sup>th</sup> | Mar. 20<sup>th</sup>**

**Saturdays** | Grand Summit Hotel – Cozy Cocoa Bar | 4:00–6:00 PM |

**Mar. 14<sup>th</sup> | Mar. 21<sup>st</sup>**

And that's just the beginning.....For full details and updates, please visit your hotel's owner webpage.

**Feb. 28th - 4PM-6PM** | Sip, Shop, Spa (Jordan - open to all)

**Mar. 1<sup>st</sup> - 7:15AM** | Summit Owners First Tracks (reservations required)

**Mar. 7<sup>th</sup> - 4PM** | Yoga hosted by the Jordan Spa (open to all)

**Mar. 8 - 7:15AM** | Jordan Owners First Tracks (reservations required)

## OWNER EVENT FUN!



## OWNER ONLINE TOOLS

**OWNER RELATIONS PORTAL:**  
Book reservations, view statements and rental activity, and more!

**OWNER WEBSITE:**  
Your go to for HOA and hotel information and updates!

**OWNER DUES STATEMENTS PORTAL:**  
View your HOA account balances.

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## EXPLORE MORE WITH BOYNE VACATION CLUB & INTERVAL INTERNATIONAL

Have you thought about trying Boyne Vacation Club (BVC) but haven't taken advantage of this exclusive owner benefit yet? Now is the perfect time to explore one of the best-kept secrets within the Boyne family.

Boyne Vacation Club offers owners the opportunity to experience incredible destinations beyond Sunday River while still enjoying the quality and hospitality you expect. Whether you're dreaming of a golf getaway, a beach escape, or another mountain adventure, BVC opens the door to expanded travel options.

Through Interval International (II), owners may also have access to a global network of resort exchanges, providing even more flexibility and variety for your future travel plans.

If you've been curious but haven't explored this benefit yet, don't miss this opportunity to learn more.

For details or to sign up, please contact:

**Diana Troxel**

**Boyne Vacation Club Manager**

📞 231.373.2287 | ✉️ dtroxel@boyneresorts.com

We encourage you to take advantage of this valuable ownership perk and start planning your next adventure!



## RENTAL INCOME: PAYMENT OPTIONS

Did you know? You have several choices for receiving your rental income payments! Rental income can either be applied directly to your HOA dues and property tax accounts, or we can deposit the funds directly into your bank account. There's no need to wait for a paper check to arrive in the mail.

Contact Owner Services today to discover your options!